



PART II - COST PROPOSAL

REQUEST FOR THE STATE OF NEVADA
SOLICITATION NO. 99SWC-S1154
NASPO VALUEPOINT MASTER AGREEMENT FOR
INMATE COMMUNICATIONS

Please refer to the embedded Excel file, "Attachment C—Cost" in this PDF document. To open please click on the paperclip icon below.

State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
State	ivevaua	Georgia	WISCOIISIII	viigiilia	Alizona	IVEDIASKA
Inmate Population (current annual average daily population)	10,812	42,000	20,324	24,681	38,000	5,540

2.1 Software Applications

Education

Base courses including GED preparation (detail in proposal narrative) (See Footnote #1)

Custom DOC-required curriculum (See Footnote #2)

Video Visitation (See Footnote #3)

External Electronic Mail

Message Only

Pictures

Video Messages

Internal Electronic Communications

Inmate Commissary Ordering

Inmate Trust/Commissary Account access

Inmate Phone Account access

Music Purchases/Download (See Footnote #4)

Music Subscription Services (See Footnote #5)

Self Improvement Programs

Law Library Research Access (See Footnote #6)

Inmate Grievances

Electronic Books (See Footnote #7)

Games (See Footnote #8)

News (See Footnote #9) Movies (See Footnote #10)

Podcasts

PDF Document Viewing

Inmate Management Tools

Additional Services:

Free Communications Program (4 Free eMessages & 4 Free Phone Calls Per Month)

Securus Text Connect Package (100 Messages)

Entertainment Bundle of Services (See Footnote #11)

 $In mate\ Technology\ Self-Help\ -Ticketing\ System$

Religious Library Access

Basic Free Applications: Clock, Calculator, FM Receiver, Digital Handbook

Basic Free Self Help Applications: Pando, Tyro, Second Acts (Securus Exclusive Podcasts)

Securus Reentry Tool (See Footnote #12)

Software development rate for DOC enhancements (See Footnote #13)

\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ TBD	\$ TBD	\$ TBD	\$ TBD	\$ TBD	\$ TBD
\$ 4.99	\$ 4.99	\$ 4.99	\$ 4.99	\$ 4.99	\$ 4.99
\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25
\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25	\$ 0.25
\$ 0.50	\$ 0.50	\$ 0.50	\$ 0.50	\$ 0.50	\$ 0.50
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ 1.99	\$ 1.99	\$ 1.99	\$ 1.99	\$ 1.99	\$ 1.99
\$ 24.99	\$ 24.99	\$ 24.99	\$ 24.99	\$ 24.99	\$ 24.99
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ 12.99	\$ 12.99	\$ 12.99	\$ 12.99	\$ 12.99	\$ 12.99
\$ 5.99	\$ 5.99	\$ 5.99	\$ 5.99	\$ 5.99	\$ 5.99
\$ 9.99	\$ 9.99	\$ 9.99	\$ 9.99	\$ 9.99	\$ 9.99
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ 4.99	\$ 4.99	\$ 4.99	\$ 4.99	\$ 4.99	\$ 4.99
\$ 14.99	\$ 14.99	\$ 14.99	\$ 14.99	\$ 14.99	\$ 14.99
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Fre
\$ TBD	\$ TBD	\$ TBD	\$ TBD	\$ TBD	\$ TBE

NOTE: Applications should be offered in various languages

2.2 Kiosks

Turnkey Kiosks

Number of Kiosks

Lease, Purchase or No Cost

100% 100% 100% 100% 100% 100% No Cost No Cost No Cost No Cost No Cost No Cost

Deposit Kiosks

Number of Kiosks

Lease, Purchase or No Cost

NOTE: If kiosk is leased, include all costs associated to include maintenance.

100%	100%	100%	100%	100%	100%
No Cost					

2.4 Tablet Device (See Footnote #14)

Tablet (detail Screen Size and Memory Capacity)

Lease, Purchase or No Cost

Basic Tablet - 7" Screen, 32GB Memory

Basic Tablet with larger screen - 11" Screen, 32GB Memory

Basic Tablet with added memory - 7" Screen, 64GB Memory

Accessories

Headphones (See Footnote #14)

Charger (See Footnote #14)

Case

No	Cost	No	Cost	No	Cost	No	o Cost	No	Cost	No	Cost
\$	Free	\$	Free	\$	Free	\$	Free	\$	Free	\$	Free
\$	Free	\$	Free	\$	Free	\$	Free	\$	Free	\$	Free
\$	Free	\$	Free	\$	Free	\$	Free	\$	Free	\$	Free

\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ Free	\$ Free	\$ Free	\$ Free	\$ Free	\$ Free
\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00

NOTE: If tablet is leased, include all costs associated to include maintenance.

State	Nev	ada	Georgia	Wisconsin	Virginia	Arizona	Nebra
Device (detail Screen Size and Memory Capacity)							
Lease, Purchase or No Cost	Purc	hase	Purchase	Purchase	Purchase	Purchase	Purch
Basic device - 4.3" Screen, 8GB Memory	\$	29.00	\$ 29.00	\$ 29.00	\$ 29.00	\$ 29.00	\$ 2
Upgraded device - 4.3" Screen, 16GB Memory	\$	59.00	\$ 59.00	\$ 59.00	\$ 59.00	\$ 59.00	\$ 5
Accessories							
Headphones (See Footnote #14)	\$	Free	\$ Free	\$ Free	\$ Free	\$ Free	\$
Charger (See Footnote #14)	\$	Free	\$ Free	\$ Free	\$ Free	\$ Free	\$
Case	\$	5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$
Screen protector	\$	9.00	\$ 9.00	\$ 9.00	\$ 9.00	\$ 9.00	\$
Keyboards REQUIRED if upon request (See Footnote #15)	\$	Free	\$ Free	\$ Free	\$ Free	\$ Free	\$
DOC Commission (See Footnote #15)							
Video Visitation		50.0%	50.0%	50.0%	50.0%	50.0%	
External Electronic Mail							
Message Only		50.0%	50.0%	50.0%	50.0%	50.0%	
Pictures		50.0%	50.0%	50.0%	50.0%	50.0%	
Video Messages		50.0%	50.0%	50.0%	50.0%	50.0%	
Music Puchases/Download		50.0%	50.0%	50.0%	50.0%	50.0%	
Music Subscription Services		50.0%	50.0%	50.0%	50.0%	50.0%	
Electronic Books		50.0%	50.0%	50.0%	50.0%	50.0%	
Games		50.0%	50.0%	50.0%	50.0%	50.0%	
News		50.0%	50.0%	50.0%	50.0%	50.0%	
Movies		50.0%	50.0%	50.0%	50.0%	50.0%	
Podcasts		50.0%	50.0%	50.0%	50.0%	50.0%	
Tablet (detail Screen Size and Memory Capacity)							
Basic Tablet		10.0%	10.0%	10.0%	10.0%	10.0%	
Basic Tablet with larger screen		10.0%	10.0%	10.0%	10.0%	10.0%	_
Basic Tablet with added memory		10.0%	10.0%	10.0%	10.0%	10.0%	
Tablet Accessories		20.070	20.070	20.070	20.070	20.070	
Headphones		10.0%	10.0%	10.0%	10.0%	10.0%	
Charger		10.0%	10.0%	10.0%	10.0%		_
Case		10.0%	10.0%	10.0%	10.0%		_
Screen protector		10.0%	10.0%	10.0%	10.0%		
Other Portable Device (detail Screen Size and Memory Capacity)		10.070	10.070	10.070	10.070	10.070	
Basic device		10.0%	10.0%	10.0%	10.0%	10.0%	
Upgraded device		10.0%	10.0%	10.0%	10.0%		_
Other Portable Device Accessories		10.070	10.070	10.070	10.070	10.070	
Headphones		10.0%	10.0%	10.0%	10.0%	10.0%	
·		10.0%	10.0%	10.0%	10.0%	10.0%	_
Charger Case		10.0%		10.0%	10.0%		_
			10.0%				
Screen protector Keyboards		10.0% 10.0%	10.0%	10.0% 10.0%	10.0% 10.0%	10.0% 10.0%	

CALLING RATES: PER MINUTE RATE

	CALLING	ATES: PER WIII	OILIAIL								
		Base Rates				Rate	Adjustments base	ed on Added Featu	ires		
									Add	litional Vendor Fe	atures
	Collect	Debit	Prepaid Collect	Initial Voice Biometrics	Continuous Call Voice Biometrics (See attached Price List #5)	Investigative Tools (See attached Price List #6)	Voice Messaging	Cell Phone Detection	Word Alert	THREADS	Additional Features (See Attached Price List #7)
Local ¹	0.025	0.025	0.025	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00
Intralata ¹	0.025	0.025	0.025	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00
Interlata ¹	0.025	0.025	0.025	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00
Interstate ¹	0.025	0.025	0.025	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00
International ²	0.025	0.025	0.025	0.00	0.02	0.00	0.00	0.00	0.02	0.00	0.00
Additional Fees ³	0.000756	0.000756	0.000756	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Commission Rate ⁴	0.02	0.02	0.02	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
Inmate Population (current annual average daily population)	10,812	42,000	20,324	24,681	38,000	5,540

Prices are displayed as a maximum allowable rate. Individual costs varies widely depending on scale and scope. (Customer specific contracted rates will be negotiated at or below these rates)

Digital Mail Requirements	Cost should	be proposed	by per inmate	annually.		
Digitization and Delivery of Non-Privileged Correspondence						
Equipment	No Cost	No Cost	No Cost	No Cost	No Cost	No Cost
Software	No Cost	No Cost	No Cost	No Cost	No Cost	No Cost
Tracking and Delivery of Privileged Correspondence						
Equipment	No Cost	No Cost	No Cost	No Cost	No Cost	No Cost
Software	No Cost	No Cost	No Cost	No Cost	No Cost	No Cost
Storage of Hard-Copy Mail						
Storage of Hard-Copy Mail Equipment	No Cost	No Cost	No Cost	No Cost	No Cost	No Cost

NOTE: Include all costs associated to include software and equipment maintenance.

Value Add Solution Item - Digital Mail Scanning Service Options						
Service Option 1 - Facilities to do their own scanning	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00	\$ 36.00
Service Option 2 - Vendor to provide scanning at off-site facility	\$ 72.00	\$ 72.00	\$ 72.00	\$ 72.00	\$ 72.00	\$ 72.00
Service Option 3 - Facility to have contracted staff facilitate scanning at DOC.	\$ 72.00	\$ 72.00	\$ 72.00	\$ 72.00	\$ 72.00	\$ 72.00

NASPO / NV DOC - Price List of Services

Pursuant to clarification answer on January 21, 2022: "Vendor may attach a separate document to the Cost Attachment C if needed to elaborate on pricing."

Pricing to Increase Affordability and Accessibility for All

Our pricing incorporates the principles of fair pricing and encourages engagement by everyone. That is why you'll see 1.) flexible options 2.) consumer and agency subscription plans and 3.) "low" and "no" fees options.

Our principles of fair pricing combined with the accessibility of 'a tablet for everyone' starts with the abundance of meaningful, rehabilitative, and entertainment content options available at no cost. No cost content reinforces and ensures that everyone, no matter their trust fund balance, can participate in using tablets which improves outcomes and keeps environments safer.

Pricing is a differentiator

For paid content, per unit pricing is the lowest entry point cost while maintaining affordability. For example: A single song may cost \$1.50 and can be enjoyed for months and even years without additional costs. In a per minute model, a song listened for 5 hours would cost \$15 at \$0.05 per minute – nearly 900% more expensive and grows every minute. For 24 hours of tablet use, that same per minute model would cost the user \$72. This is simply too expensive. Overcharging consumers for accessing tablets, reading books, listening to music, or playing games is wrong and counterproductive to the promise afforded by a quality tablet program. Understanding incarcerated consumer behavior is essential to maximize the full benefits of tablets without over charging and taking advantage of consumers.

Our tablet content pricing is unique in that we offer both per unit purchases, and subscription options, without expensive per minute models. Nevada DOC and participating Agencies can choose either method of pricing or both, as they offer different benefits. Our approach closely mirrors the same pricing principles and methods used by commercial content and device providers the rest of society uses. We believe it to be essential to move beyond outdated per minute models that is the source of many complaints in the industry broadly.

Subscription based content is helpful to those who want access to catalogues of content, at various price points, and see greater value in these programs over per purchase models. A 1:1 ratio of tablets reinforces the value to ensure those who have paid for subscriptions, can access their subscriptions without having to share time on a tablet.

Bundling services reduces costs and lowers price

Additionally, when services are bundled, total consumer and agency costs can greatly be reduced. The sum of all revenues is used to offset the upfront capital expenditure and on-going maintenance for a single provider who can operate more efficiently than 3 independent providers. This is also true for the Agencies we serve. One vendor, one contact, one platform, and one service organization are more efficient for most Agencies. However, Agencies have the prerogative to choose any number of providers. For this reason, we have included "up to" pricing on the price list. Whereas a combination of services may allow for some services to be included at no cost, single services may incur a higher fee based on negotiations.

Price List and Further Elaborations

Footnotes to Attachment C -Tab: Kiosk-Tablets

Securus understands that the pricing offered in the Kiosk-Tablets tab represents the maximum - not to exceed pricing. Actual negotiated prices are expected to be less than the maximum prices offered.

Footnote #1	Education - Base Courses	Securus offers agencies and their incarcerated learners access to thousands of educational content resources and learning course options at No Cost. Out base-level education solution includes content available through KA Lite, eBook, podcasts, and our CourseShare program. For agencies who are interested in adding additional education options like i-Pathways, Edovo Classroom, college/university courses, or content from other third-party providers, we're happy to customize the education platform at a negotiated price with these or other third party providers.
Footnote #2	Education - Custom Curriculum	We recognize that there is no one-size-fits-all education solution to meet the unique requirements of our customers (like budget, population movement, security restrictions, etc.) and their incarcerated populations. That's why we offer a customizable education solution that balances the specific needs of the Agency and your incarcerated learners. Our personalized solution starts with a base-level at No Cost which can accommodate a wide range of agency-specific static content. From there, we can provide access to custom DOC required content for free/no cost or we can provide access to third-party applications like iPathways, Edovo, colleges/universities, and other education providers at a negotiated price with these or other third party providers.
Footnote #3	Video Visitation	Pricing is for 20-minute Video Visitation sessions and equates to \$0.19 per minute. There is no charge for Onsite Video sessions. Costs for facility wiring and terminal deployment/maintenance are typically included but, in some instances, may be negotiated directly with each agency. Visitation durations are flexibility and can be set by the Agency in negotiations. Securus can accommodate per minute pricing if needed. Securus also offers a monthly subscription service for video that can be negotiated.

Footnote #4	Music Purchases/Download	The music price for individual songs will vary based upon the age of the song and artist. Prices range from free to \$1.99 per song. The average cost per song is \$0.99 each.
Footnote #5	Music Subscription Services	The music price for monthly subscription services will vary based upon the quantity of songs in each subscription package selected. The offered Gold Package contains 10 million songs at a monthly subscription cost of up to \$24.99. Also being offered is the Silver Package containing 5 million songs at a monthly cost of up to \$14.99. Packages will be offered at lower subscription rates with modified content options.
Footnote #6	Law Library Research	Law Library access and application on tablet is free to the end user given an existing law library license is contracted with the state. If customer requires Securus to license the service, other Law Library provider applications are available and compatible with Securus provided kiosks and tablets. Pricing for other Law Library Research providers is available upon request.
Footnote #7	Electronic Books	Securus offers a vast library of E-Books for every reader. Securus provides a corrections version of the Project Gutenberg E-Books catalog with over 50,000 free E-Books. In the future, Securus will be developing capability to purchase non-Gutenburg E-Books, per book or subscription, that will be available at an inmate cost to be negotiated with each agency.
Footnote #8	Games	Securus offers the opportunity to purchase individual games. Individual game prices range from free up to \$12.99 per game. Optional monthly subscription services are available. The Bronze package includes 50 basic games, the Silver package includes 50 upgraded games and the Gold package includes 30 premium games. The monthly price for Bronze is \$5.99, Silver is \$11.99, and Gold is \$23.99.
Footnote #9	News	Newsstand is a monthly subscription service which allows unlimited access to available news articles that are refreshed and updated every 15 minutes
Footnote #10	Movies	Securus offers the opportunity to rent individual movies and TV shows. Individual movie and TV show prices range from free up to \$9.99 per movie or TV show. Optional monthly subscription services are available based on the quality and quantity of movies and TV shows included. The Bronze package includes 50 basic movies and TV shows, the Silver package includes 50 newer released movies and TV shows and the Gold package includes 100 newly released movies and TV shows. The monthly price for Bronze is \$5.99, Silver is \$11.99 and Gold is \$21.99
Footnote #11	Entertainment Bundle of Services	Premium Bundles with the newest music and media releases can be priced similar to commercially available media packages such as Spotify, Apple Music, Pandora, etc. Securus can create customized, lower priced, bundles to meet the needs of the population featuring slightly older content.
Footnote #12	Securus Reentry Tool	Securus' Reentry Tool is available for an agency to take advantage of and make available for any released individual and up to 5 additional family members for No Cost to the formerly incarcerated individual. The cost to the agency, per enrolled released individual, would be equal to \$6 per user per month = \$72 per year, which is typically less than one day of the average cost of incarceration.

Footnote #13	Software Development	Securus develops its software at no cost to facility customers. Development of requested features and functions are delivered on a scheduled basis. If
#13	Бечеюртет	custom software development is requested, Securus will work with the customer on the scope of work to establish industry standard pricing for software development/delivery. If applicable, the software development will not exceed \$175.00 per hour rate.
Footnote #14	Tablet Device / Portable Device	Securus typically provides each inmate with a tablet at no cost to the inmate and/or at no cost to the facility customer. Devices such as ChromeBooks or tablets with larger screens can be provided as part of a negotiated solution. The no cost for the tablet program is made possible by the facility customer allowing inmates and family members access to services such as E-Mail, Music, Movies and games. In addition to entertainment and communication services, the tablet becomes the vehicle for delivering education, betterment content and self-help services. Replacement headsets are available at a rate of \$5.66 per headset with microphone. Replacement chargers are available at a rate of \$9.00 per charger. For all students enrolled in classes that require a keyboard, the first keyboard will be provided at no cost. Replacement keyboards are available at a rate of \$22.00 per keyboard. Out of warranty tablets, damaged due to inmate misuse, or if an agency needs a program without all qualifying services, a tablet can be purchased at a base price of \$129.99 dependent upon any increases to material costs.
Footnote #15	DOC Commission	Securus can pay up to the listed commission rates listed dependent upon the mix of other products purchased. Note that commission rates for some media purchases are paid net of fees to studios to acquire that media. The DOC customer can choose to add a commission amount on top of any equipment and accessory and receive 100% of the mark-up as a commission.

Price List and Further Elaborations

Footnotes to Attachment C - Tab: Inmate Phones

Per your answer to question 31, all pricing provided are "up to" pricing as the combination, size and value of commissions, product, and service requirements may vary by participating agencies. In many instances, additional services listed below may negotiated and added at lower or no cost.

Footnote #1: Calling Rates: Per Minute Rates

On May 24, 2021, the Federal Communications Commission (the "FCC") issued its Third Report and Order, Order on Reconsideration, and Fifth Further Notice of Proposed Rulemaking (the "2021 ICS Order") related to incarcerated calling services ("ICS"), which was effective on October 26, 2021 (90 days after it was published in the Federal Register on July 28, 2021). In the 2021 ICS Order, the FCC made numerous changes to the application and structure of its rate caps and related terminology.

One significant change was the effective application of the FCC's rate caps to all calls to wireless numbers, which constitute the vast majority of call traffic. The FCC rate caps apply to all interstate and international calls, and to all calls to wireless numbers that the ICS provider cannot to definitively determine (based on actual location of the called parties) are intrastate. The practical effect of that requirement is that Securus is ensuring that all ICS call rates comply with FCC rate caps or lower applicable state rate caps.

On December 16,2021 the Public Utilities Commission of Nevada opened a rulemaking to amend, adopt, and/or repeal regulations in accordance with Senate Bill ("SB") 387 (2021). This rulemaking has been designated by the Commission as Docket No. 21-12013. Securus filed comments on February 23, 2022.

This highlights the ongoing frequency in state regulation of phone services and want to ensure our proposal has the appropriate flexibility to be compliant with any rate regulation at the federal or state levels.

The FCC has established different rate caps for three facility types and sizes.

FCC Facility Type and Rate Requirements				
Facility Type and Size	Rate Cap Maximum			
Prisons (DOC)s	\$0.12/minute + \$0.02/minute allowed for commissions			
Jails with ADP of 1,000 or more	\$0.14/minute + \$0.02/minute allowed for commissions			
Jails with ADP of 1,000 or less	\$0.21/minute			

Given these rate cap maximums, Securus is attaching these not to exceed rates for the purposes of allowing participating Agencies the most flexible pricing options. While there are many optional services included in this response, in no event can the combination of rates exceed these rate caps. Therefore, many prices are list as "up to" as the combination of services may allow Securus to provide some of the services at no additional cost. These prices will be negotiated in participating addendums per your answer to question to 31.

Free calling programming: Inclusive to Nevada DOC and any other participating agency, Securus provides a free calling program to ensure everyone has access to free calls. Our free calling program includes 4 free monthly calls to all incarcerated individuals. Free calling options may be increased as a result of negotiations with each Agency.

Footnote #2: International Rates

As stated above the FCC, through the 2021 FCC Order, imposed rate caps on international calls not to exceed the interstate rate caps plus the quarterly average termination costs by country, and must be posted on vendors websites.

Footnote #3: Governmental Fees & Taxes

Other state, local, and federal taxes may apply not in control by Securus.

The Telecommunications Relay Services ("TRS") Fund is maintained by the federal government and covers the costs of persons with hearing or speech disabilities to place and receive telephone calls. The FCC imposes a charge on all carriers to recover their costs associated with supplying TRS. The 2020 FCC ruling that all calls are jurisdictionally mixed and fall under their oversight caused the TRS charges to expand into Intrastate calls as well as Interstate calls.

Telecommunications providers are allowed to recover these charges, and (consistent with FCC rules regarding ICS providers) pass these along to the consumer without any markup.

- 2.16% of call revenue for Interstate and International Calls
- 0.83 % of call revenue for In State Calls

The FCC can change this rate (up or down) each year effective July 1st.

Footnote #4: Commission Rates

The proposed Commission Rates will allow all Participating customers the flexibility to negotiate commission and call rate amounts during the Participating Addendum (PA) process, including Nevada.

FCC active and pending regulation on Commissions

As a result of the 2021 ICS Order, the FCC regulated the amount of site commissions that ICS providers may collect and pay to correctional agencies as part of the call rates (characterized as a "Facility-Related Rate Component") and the amount retained by the ICS provider to recover its cost of providing ICS (the "Provider-Related Rate Component"). There are also different requirements depending on the type of a site commission. If a site commission is mandated by a state statute or regulation, then it is a "Legally-Required" Facility-Related Rate Component and the FCC permits the call rate to be capped at \$0.21 / minute at all types of facilities. All other site commissions are characterized as "Contractually-Prescribed" Facility-Related Rate Components and are limited for prisons and large jails (i.e., those with an ADP of 1,000 or more).

In short, there are no limits to the amounts of commissions that can be negotiated and paid for Jails under 1,000 ADP as long as the call rate does not exceed \$0.21 per minute (for prepaid, collect, and debit calling).

For Prisons and all other Jails, there are no limits to the amounts that can be negotiated and paid (for prepaid, collect, and debit calling) as long as a maximum of \$0.02 per minute is paid out of the call rate, and the rest is paid from any and all sources it deems necessary.

This means additional commissions can be paid, such as a fixed amounts per month during the term of the agreement, as long as they are paid from all other Securus products and services.

The FCC has an ongoing 5th Notice of Proposed Rule Making in progress where they will publish a final order on call rate caps and commissions. Therefore, we expect current guidance and policies to change throughout the duration of this NASPO procurement.

When it does, Securus will offer NV DOC and other participating contracts those elements provided under FCC guidelines.

Transactions Fees

Transaction fees related to phone calling are also capped by the FCC. The following options are in compliance with the FCC guidelines or lower.

Paper Bill/Statement Fee	Free
Refund Fee	Free
Checks or money orders	Free
Automated & Live Agent Payment Fee	Up to \$3.00 per transaction
Third Party Financial Transaction Fee	Pass through

Additional Features - At No Cost

Feature

- ✓ Initial Voice Biometrics Included
- ✓ ICER Inmate to Inmate call detection Included
- ✓ Call recording and storage Included
- ✓ NextGen Platform Included
- √ Software Upgrades Included
- √ Three-way call detection Included
- ✓ Remote Call Forward Detection Included
- ✓ High speed search and playback Included
- ✓ Covert Alert Included

Feature

- ✓ Insight to Performance Portal Included
- ✓ 24x7x365 customer service Included
- ✓ 24x7x365 Tech Support Included
- ✓ 24x7x365 Field Support Included
- ✓ Private network Included
- ✓ Turnkey Installation Included
- ✓ Consumer Text Account Balance updates Included
- ✓ Consumer Mobile Apps/Updates Included
- ✓ Phone App on tablets Included

Application/Item Maximum P		Notes	Explanation/Elaboration				
Footnote #4 – Continuous Call Voice Biometrics							
Continuous Call Voice Biometrics (IPro)	Up to \$0.03 Per Minute	Added to Base Rate	Continuous Call Voice Biometrics is a feature that will identify all inmates on a phone call using continuous voice identification and voice biometric technology.				
Footnote #5 – Investigate Tools							
Cell Phone Detection	No Cost	No Cost Added to Base Rate	Ability to detect cell phones in NextGen SCP records				
Visitation Phone Monitoring (VPM)	Up to \$0.005 Per Minute	Site-specific engineering costs may apply.	Visitation Phone Monitoring (VPM) deployment includes enhancing security and investigative capabilities for onsite visitation. The enhancement introduces the deployment of SCP call monitoring and recording of non-contact visitations where visitors are only allowed to use a telephone handset to communicate with an inmate using another handset while looking at each other through a glass or plexiglass partition. Installation includes new wiring to connect the visitation stations to the recording and monitoring platform of NextGen SCP.				
Kamea Up to \$0.01 Per Minute		Added to Base Rate	Investigative system deployed within correctional facility to identify contraband wireless devices				
Mobile Contraband Cell Phone Assessments	Up to \$0.01 Per Minute or Negotiated fee on a per assessment project basis.	Rates and charges will be negotiated based upon quantity ordered, customized engineering specifications (per site) and overall scope of work.	Assessments provide actionable intelligence by identifying and reporting on contraband cell phones determined to be within a correctional facility				
Centralized Forensic Up to \$0.01 Per Lab Services Minute		Option includes rate per minute or fixed fee per device	Allows for shipment of confiscated contraband cell phones and computers to a centralized forensic lab for data extraction (including Chip Off) - while maintaining chain of custody				

Investigative Monitoring Of Inmate Communication Activity Up to \$0.02 Pe Minute		Added to Base Rate	Allows for outsourced monitoring of inmate communication activity with expert ability to analyze communication data for investigative and security purposes			
Customer Specific Forensic Lab	Up to \$0.03 Per Minute	Option includes placement of forensic lab at a customer facility; Option includes rate per minute or fixed monthly fee	Allows for customer specific forensic lab of dedicated/certified forensic technicians, including all standard hardware and software			
Professional Investigative Services	Up to \$0.03 Per Minute or Negotiated fee on a monthly or annual basis	Professional Services Agreement and customized Statement of Work and Fee negotiated. Available as separate industry consulting engagement to all agencies.	Customized on site or remote investigative assistance utilizing experienced call monitors, certified forensic analysts and proprietary software and hardware solutions to identify actionable intelligence based on client investigative priorities. Can be deployed on demand for urgent assistance or via Professional Services Contract monthly or annually.			
Wireless Containment Solutions (WCS) Up to \$0.04 per minute per system		Rates and charges will be negotiated based upon quantity ordered, customized engineering specifications (per site) and overall scope of work.	WCS (aka Managed Access) type contraband cell phone solution which provides dashboard and rich investigative intelligence from use of contraband cell phones in facilities.			
Additional Vend	Additional Vendor Features					
Word Alert	Up to \$0.02 Per Minute	Added to Base Rate	Word Alert is a speech-to-text transcription and keyword search tool for corrections agency investigators. It automatically transcribes all telephone calls and video sessions to text. Investigators can search the transcripts for words and phrases either interactively or by setting up automated, continuous scans that send them alerts when matches occur.			

THREADS	Up to \$0.02 Per Added to Base Minute Rate		Analytical software integrated into SCP - with automatic upload and analysis of calling records, trust account funding data along with easy import of retrieved contraband cell phone data - plus much more.			
Footnote #6 – Additional Features						
Subscription Communication Services - DOC	To be negotiated but not to exceed \$61 per month	Can include voice, video and/or e- messaging	Connecticut is the first State to enact legislation to mandate that communication services (Telephone calling and E-Messaging) are to be paid by the State.			
Subscription Communication Services – Large Jails Over 1,000 ADP	To be negotiated but not to exceed \$80 per month	Can include voice, video and/or e- messaging	Several Securus county customers have opted for a tax payer funded model for phone calling. Given these evolutions in how and what			
	To be negotiated but not to exceed \$120 per month		services are priced, a bundled package of communication services can be negotiated if facility customers desire to pay for communication services. Price ranges are higher due to the			
Subscription		Can include	variability in services offered and costs included.			
Communication Services – All other Jails		voice, video and/or e- messaging	In addition, Securus was first to market with a phone subscription model that delivered lower rates to end users and increases accessibility of calling. The 2021 ICS Order did not account for Subscription services. We are petitioning the FCC to make subscription services eligible again. When and if they do, this model would be offered to all agencies.			
Automated Information Services (AIS) Up to \$0.01 Per Minute		Added to Base Rate	Automated Interactive Voice Response (IVR) system for auto answer of routine questions, for both inmates and family members. Also allows automation to trust and/or account funding.			

	RF EQUIPMENT AND SERVICES								
	BLUband® + BLUhome® RADIO FREQUENCY (RF) SOLUTIONS				GPS EQUIPMENT AND SERVICES BLUtag®				
	QUANTITY	Per Device/ Per Day	CELLULAR Per Device/ Per Day	SHELF LANDLINE Per Device/Per Day Above 15%	SHELF CELLULAR Per Device/Per Day Above 15%	(Active, Pa		GPS Monitoring N	SHELF
	1 to 100 101 to 250	\$1.60 \$1.55	\$2.40 \$2.25	\$1.50 \$1.45	\$2.30 \$2.15	QUANTITY	Per Device/ Per Day	Hybrid Mode ³ Per Device/Per Day	Per Device/ Per Day
	251 to 500	\$1.60	\$2.40	\$1.50	\$2.30				Above 30%
	501 to 1,500	\$1.60	\$2.40	\$1.50	\$2.30	1 TO 100	\$3.10	\$3.10	\$3.00
	1,501 to 3,000	\$1.70	\$2.40	\$1.60	\$2.30	101 TO 250	\$3.10	\$3.10	\$3.00
	3,001+	\$1.70	\$2.50	\$1.60	\$2.40	251 to 500	\$3.10	\$3.10	\$3.00
	BLUband + BLU	home REPLACE	MENT COSTS	(ABOVE 5%)		501 to 1,500	\$3.10	\$3.10	\$3.00
	BLUband		\$50.00 Each			1,501 to 3,000	\$3.10	\$3.10	\$3.00
	BLUhome (Landline or Cellular) \$250.00 Each					3,000+	\$3.10	\$3.10	\$3.00
	OPTIONAL EQUIPMENT AND SERVICES					BLUtag + BLUbox + BLUhome Replacement Costs (above 5%)			
Securus BLUband	SOBERTrack™ (REMOTE \$4.00 Per Day ALCHOHOL MONITORING)					BLUtag® \$250 EACH			
Securus BLObullu					BLUbox™ \$150 EACH				
	BLUscan™					BLUhome® \$150 EACH			
	Equipment Installation + Removal \$3.00 Per Device, Per Day					SOBERTrack™ \$250 EACH			
	24/7/365 MONITORING CENTER SERVICES (OPTIONAL)					OPTIONAL EQUIPMENT AND SERVICES			
	Closed-Loop Notification ¹				\$0.25 Per Day	Monitoring Center \$1 per day, per device			per device
	Escalating Notification ²				\$0.25 Per Day		I voice up to three alert types)		
	Identify Any/All System Automated Capabilities				\$0.25 Per Day	Equipment Installation/Removal \$3 per day, per device			
	Curfew and Equipment Status Optional Alert Reports (Not by Web-Based System or Email)				\$0.25 Per Day Fax or Telephone	³ GPS point provided to confirm home location for curfew monitoring, then additional curfew confirmation provided through accessory equipment. Also, up to three GPS location confirmations in other locations during each			
	Verbal Notification Made by Monitoring Center Staff to Agency Personnel or Offenders			taff to Agency	\$0.25 Per Day	Also, up to three GP3 location confirmations in other locations during each			
	Notify, pause for call-back verification, escalate to notify next Officer/contact, pause, continue Notify, pause for call-back verification, escalate to notify next Officer/contact, pause, continue				ntinue				